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| fitness advisor  **SALARY GRADE: HBC4** | Halton Borough Council  resourcing@halton.gov.uk |
| Working at Halton | |
| All our colleagues at Halton have made a positive commitment to delivering great outcomes for our communities. Whoever joins us will share that passion for outstanding service, and strongly align with the values which define our workplace culture:   * Working Together – building fantastic relationships with colleagues and customers * Continuous Improvement – Keeping great service delivery at the heart of everything we do * Personal Growth – Learning, growing and developing ourselves * Accountability – doing what we say we are going to do * Inspiring leadership – positive roles models and leading by example   *To read more about our values, click* [*HERE*](https://haltoncouncilcareers.co.uk/values/)  **We are immensely proud that when asked what’s great about working for Halton, the most popular response from our workforce has been ‘*our colleagues’*.**  Aside from working with a great team, our employees have access to a fantastic range of benefits, including:   * A generous annual holiday allowance starting at 34 days per year (including bank holidays), increasing with long service * Membership of our defined benefit, salary-linked pension scheme with generous Employer Contributions * 3 x Salary Life Cover via Local Government Pension Scheme * Investment in your personal development * Free Car Parking at HBC sites * Access to a wide range of discount schemes * Car leasing schemes   *For further information about all the benefits we offer, please click* [*HERE*](https://haltoncouncilcareers.co.uk/benefits/)*.* | |
| About the Job | |
| Reporting into the Facility Manager this role will deliver an efficient and friendly service to customers throughout their fitness journey. From initial enquiry to class participation, building rapport and educating and encouraging potential and existing customers is the focus of this role.  More specific responsibilities include:   * Respond to customer enquiries and process new and existing customer memberships, expanding the customer base. * Arrange visits and complete gym/fitness suite inductions and programmes. * Ensure the safe and efficient day to day operation on the gym floor. * Deliver Personal Training, Small Group Training sessions, Group Workout classes and specialist classes. * Ensure that all classes/training are undertaken with full regard to relevant health and safety procedures and that all customer administration is complete. * Promote Active Halton brand and activities. Attend open days and local community events, working alongside leisure centre staff, local agencies and other community partners. | |
| About You | |
| It is essential that the post holder holds a Fitness NVQ Level 3 and Personal Trainer NVQ Level 2.  A qualification in Spin Instruction and Aquafit Instruction is desirable. There is an opportunity to gain these qualifications whilst in role if you don’t already hold them.  In addition you will have:   * Experience of delivering Group Workout Classes * Experience within a leisure facility * Previous experience of working with the public * Demonstrate a knowledge of good customer care and of the sales process * Ability to work under pressure and make appropriate decisions * Choreograph, deliver and adapt classes to meet different ability levels, demonstrating a positive motivated attitude   The Council and its schools are committed to safeguarding and promoting the welfare of children, young people and adults and expect all staff, workers and volunteers to share its commitment. | |
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