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| **HSCP Quality Assurance Office****r** | Halton Borough Council  resourcing@halton.gov.uk |
| Working at Halton | |
| All our colleagues at Halton have made a positive commitment to delivering great outcomes for our communities. Whoever joins us will share that passion for outstanding service, and strongly align with the values which define our workplace culture:   * Working Together – building fantastic relationships with colleagues and customers * Continuous Improvement – Keeping great service delivery at the heart of everything we do * Personal Growth – Learning, growing and developing ourselves * Accountability – doing what we say we are going to do * Inspiring leadership – positive roles models and leading by example   *To read more about our values, click* [*HERE*](https://haltoncouncilcareers.co.uk/values/)  **We are immensely proud that when asked what’s great about working for Halton, the most popular response from our workforce has been ‘*our colleagues’*.**  Aside from working with a great team, our employees have access to a fantastic range of benefits, including:   * A generous annual holiday allowance starting at 34 days per year (including bank holidays), increasing with long service * Membership of our defined benefit, salary-linked pension scheme with generous Employer Contributions * 3 x Salary Life Cover via Local Government Pension Scheme * Investment in your personal development * Free Car Parking at HBC sites * Flexible / hybrid working arrangements available * Access to a wide range of discount schemes (TBC) * Car leasing schemes   *For further information about all the benefits we offer, please click* [*HERE*](https://haltoncouncilcareers.co.uk/benefits/)*.* | |
| About the Job | |
| The role will support the development of the quality of the partnerships audit activity as a key driver to improving multi-agency practice and outcomes for children, young people and their families.  The post holder will support the delivery of the Quality Assurance Framework, supporting independent and accountable evaluation of practice and outcomes against legal frameworks, practice standards and good practice.  These objectives will be delivered through audit activity, writing reports on findings and presenting these to varying audiences of managers and practitioners and scrutinising the impact of improvement activity, effectively closing the loop on audit. Strong analytical and communicational skills are essential.  **More specific responsibilities include:**   * Support multi agency partners to undertake qualitative audits of practice and quality assurance activity to identify and highlight good practice, scrutinise and challenge practitioners and managers on quality of practice, identifying and escalating concerns. * Lead and participate in thematic audits in relation to issues as they arise, emerge or are identified. * Speak to children, young people and their parents/carers regarding their experience of Halton Children’s Services to inform audit and quality assurance. * Undertake post-audit discussions with practitioners and managers to review and reflect, identifying areas of good practice and areas for improvement and professional development. * Analyse audit findings, producing insightful reports to support managers and practitioners in understanding the quality of practice across the partnership * Produce and deliver presentations and summaries of findings to support individuals, teams, and services in continuous improvement. Utilise information systems to create, collate and analyse audits.. * Develop positive working relationships with colleagues at all levels of the partnership to embed learning and improve quality of practice * Liaise with designated managers and comply with service requirements regarding supervision, undertaking continuous professional development and attendance at formal training. * Be aware and responsive to the differing needs of all groups within the community. * Manage a quality assurance (QA) budget to ensure that QA activities align with project goals and deliver value without exceeding allocated funds. * Undertake any other duties and responsibilities as may be assigned from time to time, which are commensurate with the grade of the job. | |
| About You | |
| You will have a professional qualification in respect of Policing, Education, Children’s Social Care or the Health sector.  **You will have:**   * Experience in the delivery of direct support to children, young people and families with an understanding of child development including ages and stage related development from 0 to 19 and the impact of adverse childhood experiences. * Experience of Ofsted grading and evaluation criteria as well as a clear view about what “Good” looks like. * Experience of quality assurance and undertaking audits, as well as identifying good practice and challenging the practice of practitioners and managers. * Knowledge of key legislation and policy frameworks surrounding early help and children's services and their application. * Ability to lead multiagency thematic auditing activity. * A strengths based, systemic approach with the ability to critique practice and records, recognizing and celebrating good practice and challenging poor practice. * Commitment to teamwork and be a good team player. * Receptive to new ideas and approaches. * Ability to network effectively and build effective and efficient working relationships that secure better outcomes for children and young people. * Ability to work under pressure within tight timescales and manage competing priorities.   The Council and its schools are committed to safeguarding and promoting the welfare of children, young people and adults and expect all staff, workers and volunteers to share its commitment. | |
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