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| Leisure Attendant  **SALARY GRADE: HBC 3** | Halton Borough Council  resourcing@halton.gov.uk |
| Working at Halton | |
| All our colleagues at Halton have made a positive commitment to delivering great outcomes for our communities. Whoever joins us will share that passion for outstanding service, and strongly align with the values which define our workplace culture:   * Working Together – building fantastic relationships with colleagues and customers * Continuous Improvement – keeping great service delivery at the heart of everything we do * Personal Growth – learning, growing and developing ourselves * Accountability – doing what we say we are going to do * Inspiring Leadership – positive roles models and leading by example   *To read more about our values, click* [*HERE*](https://haltoncouncilcareers.co.uk/values/)  **We are immensely proud that when asked what’s great about working for Halton, the most popular response from our workforce has been ‘*our colleagues’*.**  Aside from working with a great team, our employees have access to a fantastic range of benefits, including:   * A generous annual holiday allowance starting at 34 days per year (including bank holidays), increasing with long service * Membership of our defined benefit, salary-linked pension scheme with generous Employer Contributions * 3 x Salary Life Cover via Local Government Pension Scheme * Investment in your personal development * Free Car Parking at HBC sites * Extensive employee benefits platform including discounted shopping, car leasing, gym memberships, wellbeing hub and Employee Assistance Programme.   *For further information about all the benefits we offer, please click* [*HERE*](https://haltoncouncilcareers.co.uk/benefits/)*.* | |
| About the Job | |
| Ensure the comfort and safety of all users of the Sports facility. Provide excellent customer service in all areas of the building.  More specific responsibilities include:   * Maintain vigilant supervision of pool users and always ensure their safety. * Administer first aid, effect pool rescues and apply resuscitation as necessary. * Always Comply with the facility Health and Safety procedures. * Deal with customers in a friendly and professional manner. * Report any matter of concern to the Facility Manager immediately. * Carry out cleaning duties as necessary. * Carry out patrols of the facility. * Prepare activity areas involving the setting up/dismantling of equipment. * Ensure that all facility equipment is stored safely and securely when not in use. * Report any maintenance issues using the appropriate procedures. * Assist the Facility Manager with any tasks involved in the operation of the facility. Including serving customers in reception and café areas. * In the absence of the Facility/Assistant Manager, activate the Emergency Action Plan (EAP) as and when required. * Attend training, staff meetings and Council briefings as directed by the Facility Manager * Undertake any other duties and responsibilities as may be assigned from time to time, which are commensurate with the grade of the job. | |
| About You The candidate holds the RLSS National Pool Lifeguard Qualification and demonstrates a strong understanding of good customer care. They have knowledge of the rules, regulations, and bylaws relevant to a leisure facility and can communicate effectively in a range of situations. They are capable of following emergency procedures and making sound judgments under pressure. Calm, confident, and outgoing, they work well both independently and as part of a team. | |
| In addition you will have:   * Able to communicate effectively * Ability to follow emergency procedures and make sound judgements in potentially difficult or stressful situations. * Calm under pressure, confident and outgoing. * Able to work as part of a team or on own initiative.   The Council and its schools are committed to safeguarding and promoting the welfare of children, young people and adults and expect all staff, workers and volunteers to share its commitment. | |
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